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State Office of Special Education To Launch Annual Parental Satisfaction Survey October 10

ST. THOMAS, USVI – The Virgin Islands Department of Education's (VIDE) State Office of Special Education will launch its annual parental survey territory-wide on October 10 to collect confidential data on the level of parental satisfaction with the programs and related services provided by the Department's divisions of special education. The survey is geared toward parents and guardians of residents ages 3-21 with a disability and will be conducted through telephonic interview by the University of the Virgin Islands' Eastern Caribbean Center.

State Director of Special Education Renee Charleswell, Ph.D., pointed out that the survey will help the VIDE provide better services to its special education population.

"The results of the survey will be used to assist the district offices of Special Education with improving services provided to children with disabilities and their families, particularly the State Office of Special Education, as it continues its venture to improve overall academic and functional results for children and youth with disabilities throughout the territory," she said. "We look forward to the full cooperation and participation of our parents."

For more information, contact the State Office of Special Education offices at (340) 774-0100 ext. 8800 or 8804.

All data collected with be absent of all personally identifiable information consistent with §300.32 Personally identifiable. Personally identifiable means information that contains—(a) The name of the child, the child's parent, or other family member; (b) The address of the child; (c) A personal identifier, such as the child's social security number or student number; or (d) A list of personal characteristics or other information that would make it possible to identify the child with reasonable certainty. § 300.610 Confidentiality. The Secretary takes appropriate action, in accordance with section 444 of GEPA, to ensure the protection of the confidentiality of any personally identifiable data, information, and records collected or maintained by the Secretary and by SEAs and LEAs pursuant to Part B of the Act [IDEA], and consistent with §§ 300.611 through 300.627.